**Hospice Volunteer**

**Westminster Canterbury on Chesapeake Bay**

3181 Shore Drive Virginia Beach, VA 23451

 **JOB DESCRIPTION**

**This is a volunteer position and is not compensated for services performed. Volunteers work with patients as assigned by the Hospice Volunteer Coordinator.**
Under the direction of the Hospice Volunteer Coordinator, the Volunteer will provide for the hospice patient’s physical, social, emotional, vocational, Spiritual and cognitive needs through one or more of the following: patient care, bereavement, and/or office Support services according to his/her experiences and training, in compliance with WCAH policies.

This position is not compensated for services performed.

Within the limits WC@Home and community policies, procedures, programs and budgets, volunteers have responsibility for and/or will perform:
- home care
- respite
- inpatient
- bereavement
- administrative,office duties

Will perform tasks assigned and serves the patient and family/caregiver under guidance of nurse or as part of the administrative team.

Provides pertinent input to Hospice Volunteer Coordinator and Interdisciplinary Team regarding changes and modifications in the patient interactions plan of care that will assist in the overall program and services improvements.

Documents hours and services as instructed and maintains confidentiality in compliance with HIPPA

Serves as caregiver in the home performing activities that as a volunteer, they have been properly trained and prepared for, and has agreed to perform.   - The volunteer may do homemaker chores, run errands, and provide respite care as well.
- The volunteer participates in volunteer support groups and/or educational in-services.
- Maintains open communications and reports regularly to the Hospice Volunteer Coordinator.
- Interacts with hospice patients in a manner compliant with their rights at all times.
- At direction of Coordinator, implements Special projects to address the needs of hospice patients/family caregivers.

**EDUCATION, TRAINING AND EXPERIENCE**There is no specific requirement for education
Volunteer experience or working in a health care or long term care setting and working with seniors is a plus

Must successfully complete Hospice Volunteer training and orientation prior to assuming responsibilities.

**PERSONAL CHARACTERISTICS**
- Mature individual supportive of the Hospice concept, comfortable with his/her spirituality and willing to serve others in a volunteer capacity.
- Ability to work within an interdisciplinary group.